



North Carolina Financial Accountability and Compliance Technology System (NC FACTS)

Joint Legislative Oversight on Health and Human Services
and

Joint Legislative Oversight on Information Technology
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**North Carolina Office of the State Controller
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Session Law 2011, HB 200-145

- Develop a comprehensive enterprise process to detect fraud, waste and improper payments across State agencies.
- Develop a long-range plan to implement an automated fraud detection system
- Coordinate with State agencies to determine interest in participating and to identify potential applications
- Establish priorities for developing and implementing potential applications
- Establish a pilot to begin the implementation process and to identify and resolve issues associated with the expansion of the initiative
- Coordinate with participating agencies to ensure that each has the resources and processes necessary to follow up on incidents of fraud identified



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Challenges

- Current Fraud Initiatives
 - Individual Agency Approach
 - Reactive vs. Proactive
 - Need to view data and results at an enterprise level
- Data Sharing
 - Statutory and Regulatory Limitations
 - Need for comprehensive, detailed data



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DHHS Participation

- On-going programs include:
 - Provider eligibility and claims analysis
 - Recipient eligibility analysis
 - Post-payment and pre-payment claims reviews
 - Contracted services to support recovery activities
 - Criminal investigations with the DOJ Medicaid Fraud Control Unit
- Challenges
 - Limited resources
 - Comprehensive data sharing